



UPDATE: GOVERNOR ORDERS DROUGHT RESTRICTIONS

Dear Moulton Niguel Customer,

Moulton Niguel Water District is committed to providing you with safe and reliable water service – no matter what.

As the state faces the driest three-year sequence on record, we wanted to thank you for continuing to do your part to conserve water. We're grateful for how much our customers have done to use water efficiently.

As part of our commitment to customers, we want to provide you with an update on the statewide drought restrictions imposed by the State of California and what it means for you as a Moulton Niguel customer.

Gov. Newsom has ordered every water agency in the state, including Moulton Niguel, to implement conservation actions.

The Governor's order – implemented through the State Water Resources Control Board – requires our District to carry out Stage 2 of our Water Shortage Contingency Plan. Stage 2 is specifically focused on addressing inefficient water use.

Moulton Niguel is doing everything possible to help our customers through these state-imposed requirements. Here are 3 easy ways to reduce your water use this summer:

- 1) **Adjust Sprinklers & Watering Times:** Water no more than 3 times a week, between 8 p.m. and 8 a.m., for no more than 8 minutes per station. Try 2 cycles at 4 minutes each for best results.
- 2) **Get a Rebate for Replacing Your Grass:** Moulton Niguel offers a rebate of up to \$4 per square foot for replacing grass with CA native and drought-tolerant plants.
- 3) **Look for Leaks:** Check for leaks in and around your house. Sign up for leak alerts through our customer portal, mywater.mnwd.com.

We know that it could take some time to adjust to the state's drought restrictions. If you need help staying within your budget, or receive a higher-than-normal bill, call our Water Efficiency Department at (949) 448-4025 or email conservation@mnwd.com.

Sincerely,

A handwritten signature in blue ink that reads 'Joone Kim-Lopez'.

JOONE KIM-LOPEZ
General Manager, Moulton Niguel Water District

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DROUGHT UPDATE

Gov. Newsom Orders Mandatory Stage 2 Emergency



Gov. Newsom has ordered every water agency in the state, including Moulton Niguel, to implement Stage 2 of the District's Water Shortage Contingency Plan. Find out what it means to you.

What You Need to Know

Stay in Budget: If you live within your monthly water budget, expect no major changes to your bill.

State-Imposed Conservation Penalties: If you use 125% or more of your monthly water budget, under the Governor's order, you will see penalties and higher bills in the future.

Water Use Restrictions: The Governor's order includes some additional restrictions on refilling pools and heavy watering when installing new landscaping. Visit mnwd.com/resilient-together for more information.