



moulton niguel water district

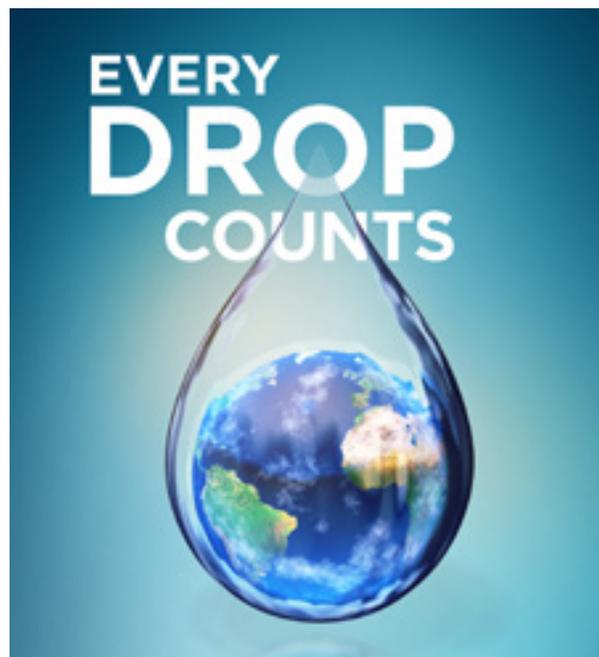
MONTHLY NEWSLETTER
DECEMBER 2016



Water Conservation: It's A Way of Life!

As 2016 comes to a close, we reflect on what an unprecedented water year it has been. With drought conditions continuing in the state for a sixth consecutive year and worsening in Southern California, Governor Brown took action once again this year to call for permanent, long-term water efficiency policy throughout the state. This call for change builds on the temporary statewide emergency water restrictions to establish longer-term water conservation measures, including permanent monthly water use reporting, new permanent water use standards, and continues the ban on clearly wasteful practices such as hosing off sidewalks, driveways, and other hardscapes.

We are currently participating with statewide agencies to develop the framework that will outline the permanent, long-term changes that local agencies need to make to achieve water efficiency. The draft framework is expected to be released for review in late 2016.



Thank You for Doing Your Part!

Over the past 12 months, our customers have reduced potable water use by nearly 11 million gallons! We thank our customers who have done their part to help reduce water waste indoors and outdoors, and for those customers who are living within their budget. Our budget-based structure provides each account with a calculated water budget based on customized needs for each customer, empowering you to use water in the most efficient way possible. *Remember, it's not about using less, it's about wasting less.*

Despite the recent rain and improved conditions in the northern part of the state, the current drought is not over. As the California drought becomes "the new normal" due to warmer temperatures, depleted reservoirs, and a dwindling snowpack, using water efficiently must be a part of our everyday lives. For conservation tips, visit mnwd.com/watersavingtips.

Let's keep up the good work in 2017!

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2017

Upcoming Programs

We remain committed to ensuring that our communities have a reliable, sustainable, and economical water supply for the future. In addition to providing an essential service, we are also dedicated to strengthening our relationships with our communities, through ongoing outreach and communications, enhancing our customer service, or providing free conservation resources and incentives for you.

Visit mnwd.com or follow [MNWDWater](#) on social media to stay up to date on the latest activities.

We are very excited for the programs that we are continuing to develop in 2017. Here's a sneak peek of what's to come:

💧 **Customer Portal** - Communicate and conserve with our new interactive online customer portal which includes access to account information, tools to manage water usage, online bill pay, and more.

💧 **Direct Install Programs** - Save water, time, and money with two programs that will help you work directly with a licensed contractor to complete turf removal/landscape renovation projects or install a new smart timer.

💧 **Recycled Water Master Plan** - To lessen our dependence on imported water and develop new water supplies, we are looking at ways to further maximize our recycled water use.

💧 **Replacement & Refurbishment Programs** - Our engineering and operations team will continue making necessary infrastructure repairs to ensure high-quality water is delivered safely to homes and businesses.

💧 **New District Website** - Interact with a new Moulton Niguel Water District website to learn more about us, our services, programs, and events.

💧 **Operations Center Consolidation & Improvement Project** - In an effort to better serve our communities now and in the future, we are working to consolidate our operations and administrative staff into a new facility located at the District's existing operations yard.

💧 **Live Smart Community Event** - Attend our family-friendly event in the spring to gain resources for "living smarter" through energy-saving devices, water conservation practices, rebate opportunities, and more.

💧 **California Friendly Landscape Classes** - Learn how to incorporate drought-tolerant plants to beautify your garden while saving water and money! Two upcoming dates are **Jan. 7** and **Jan. 28** from 9am - noon at MNWD headquarters, with five additional classes through spring 2017.

FOLLOW US ONLINE!    

For more information, visit www.mnwd.com.