



Dear Moulton Niguel Customer,

At Moulton Niguel Water District, we're committed to delivering safe and reliable water service to our customers. Through partnerships, innovation and engagement with customers like you, we've built resilience to carry us through challenging times.

As the state faces drought conditions, we're continuing to do our part to conserve water. In recent years, we've upgraded to smart meters that identify water leaks, expanded money-saving rebate programs that replace inefficient appliances, and organized one of the most successful turf replacement programs in California.

Together we've conserved over 250 million gallons of water every year. This conservation has impacts not just at home, but throughout the state.

We've had many water efficiency successes. But we can do more. Here are 3 simple ways you can do your part to save and water - and save yourself money!

- 1) **Get paid to replace your grass.** Customers can receive up to \$4 per square foot of turf that is replaced with drought-tolerant plants. Visit mnwd.com/landscape-transformation-center to learn more about our turf replacement rebate programs.
- 2) **Take our FREE home water savings survey.** Unsure how to conserve? Get a personalized in-person or virtual home savings survey from one of our water experts. Visit mnwd.com/homesavingsurvey to schedule.
- 3) **Avoid watering between 9 a.m. and 5 p.m. Evaporation** peaks during daylight hours, so watering when it's cool and not as bright will help your soil and plants retain moisture.

Now more than ever, we are Resilient Together. From water-efficient tips to rebates and workshops, we've compiled information on how to make every drop count at mnwd.com/resilient-together. If you have questions about what the drought means for you, we've prepared a list of Frequently Asked Questions at mnwd.com/resilient-together.

Please feel free to reach out to us at **949-831-2500** or customerservice@mnwd.com at any time. You can also follow us on social media @MNWDWater.

Thank you.

Sincerely,

Brian S. Probolsky
President

Joone Lopez
General Manager

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