



moulton niguel water district

**ADMINISTRATIVE COMMITTEE MEETING
MOULTON NIGUEL WATER DISTRICT
BOARD OF DIRECTORS**

26880 Aliso Viejo Pkwy, Suite 150, Aliso Viejo

December 2, 2020

10:00 AM

Approximate Meeting Time: 1 Hour

IN AN EFFORT TO PREVENT THE SPREAD OF COVID-19 (CORONAVIRUS), AND IN ACCORDANCE WITH THE GOVERNOR'S EXECUTIVE ORDER N-29-20, THERE WILL BE NO PUBLIC LOCATION FOR THE PUBLIC TO ATTEND THIS BOARD MEETING IN PERSON. MEMBERS OF THE PUBLIC MAY LISTEN AND PROVIDE PUBLIC COMMENT TELEPHONICALLY BY CALLING THE FOLLOWING NUMBER:

DIAL: 1-669-900-9128

MEETING ID: 942-941-7034#

PASSCODE: 26161#

1. CALL MEETING TO ORDER
2. APPROVE THE MINUTES OF THE NOVEMBER 4, 2020 ADMINISTRATIVE COMMITTEE MEETING
3. PUBLIC COMMENTS

As permitted under the Brown Act, and in order to provide an equal opportunity for members of the public to provide comment without everyone talking over one another, the Board of Directors will receive all public comments, on items on or off the agenda, during the Public Comment portion of this meeting. Comments are limited to five minutes unless further time is granted by the Presiding Officer.

DISCUSSION ITEMS

4. Draft Audit Reports for the Fiscal Year Ended June 30, 2020
5. Adoption of Amended Conflict of Interest Code

INFORMATION ITEMS

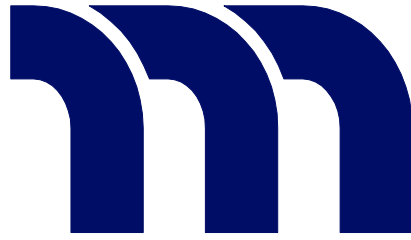
6. Community Outreach Report

7. December Customer Communications Update

ADJOURNMENT

The Board of Directors' Meeting Room is wheelchair accessible. If you require any special disability related accommodations (i.e., access to an amplified sound system, etc.), please contact the Moulton Niguel Water District Secretary's office at (949) 831-2500 at least forty-eight (48) hours prior to the scheduled meeting. This agenda can be obtained in alternate format upon written request to the Moulton Niguel Water District Secretary at least forty-eight (48) hours prior to the scheduled meeting.

Agenda exhibits and other writings that are disclosable public records distributed to all, or a majority of, the members of the Moulton Niguel Water District Board of Directors in connection with a matter subject to discussion or consideration at an open meeting of the Board of Directors are available for public inspection at the District Office, 26880 Aliso Viejo Parkway, Suite 150, Aliso Viejo ("District Office"). If such writings are distributed to members of the Board less than seventy-two (72) hours prior to the meeting, they will be available in the reception area of the District Office at the same time as they are distributed except that, if such writings are distributed immediately prior to, or during the meeting, they will be available in the Board meeting room and on the District website at www.mnwd.com.



moulton niguel water district

DRAFT

MINUTES OF THE ADMINISTRATIVE COMMITTEE MEETING MOULTON NIGUEL WATER DISTRICT BOARD OF DIRECTORS

November 4, 2020

A Regular Meeting of the Administrative Committee of the Moulton Niguel Water District was held in accordance with the Governor’s Executive Order N-29-20 in an effort to prevent the spread of COVID-19 (Coronavirus). As a result, there was no public location for the public to attend in person. The meeting was called to order at 10:08 AM on November 4, 2020. There were present and participating at 26880 Aliso Viejo Pkwy, Suite 150, Aliso Viejo, CA:

DIRECTORS

Richard Fiore	Director/Chair
Kelly Jennings	Director
Gary Kurtz	Director (via teleconference)

Also present and participating were:

STAFF MEMBERS IN-PERSON

Matt Collings	Assistant General Manager
Tim Bonita	Recording Secretary

STAFF MEMBERS, LEGAL COUNSEL, AND MEMBERS OF THE PUBLIC

Joone Lopez	General Manager
Rod Woods	Director of Engineering
Johnathan Cruz	Director of Financial Planning & Innovation
Gina Hillary	Director of Human Resources
Todd Novacek	Director of Operations
Ryan Guiboa	Best, Best, & Krieger (General Counsel)
Trevor Agrelius	MNWD
Matt Brown	MNWD
Todd Dmytryshyn	MNWD
Medha Patel	MNWD

#2.

Genevieve Ramirez
Lindsey Stuvick

MNWD
MNWD

1. CALL MEETING TO ORDER

The meeting was called to order by Chairmen Fiore at 10:08 a.m. Chairman Fiore stated that the meeting was being conducted by teleconference pursuant to the Brown Act waivers provided for under the Governor's Executive Orders in response to the COVID-19 State of Emergency. As stated on the agenda, there was no public location for attending the meeting in person. The agenda also stated that the public could listen and provide comment telephonically by calling the number listed on the agenda.

2. APPROVE THE MINUTES OF THE SEPTEMBER 30, 2020 ADMINISTRATIVE COMMITTEE MEETING

MOTION DULY MADE BY KELLY JENNINGS AND SECONDED BY RICHARD FIORE, MINUTES OF THE SEPTEMBER 30, 2020 ADMINISTRATION COMMITTEE MEETING WERE APPROVED AS PRESENTED. THE VOTE WAS UNANIMOUS WITH DIRECTORS RICHARD FIORE, KELLY JENNINGS AND GARY KURTZ ALL VOTING 'AYE'.

3. PUBLIC COMMENTS

None.

DISCUSSION ITEMS

4. Draft Audit Reports for the Fiscal Year Ended June 30, 2020

Matt Collings provided information on the item. Discussion ensued regarding the item.

5. Property Management Services Contract

Matt Collings provided details on the item. Discussion ensued regarding the item.

INFORMATION ITEMS

6. November Customer Communications Report

Medha Patel presented the Customer Communications Report.

7. H2O for HOAs Update

Lindsey Stuvick provided the H2O for HOAs Update.

ADJOURNMENT

The meeting was adjourned at 10:46 a.m.

Respectfully submitted,

Tim Bonita
Recording Secretary

DRAFT

#5.

Adoption of Amended Conflict of Interest Code

December 2, 2020

Page 2 of 2

provisions of the Code and sets forth the rules for filing and handling of disclosure statements.

Below is a summary of the proposed position changes:

Deleted

- Director of Finance & Water Resources (previously Director of Planning)
- Director of Regional & Legal Affairs

Added

- Director of Financial Planning & Innovation
- Human Resources Manager
- Senior Communications Coordinator
- Superintendent, Wastewater Operations

Title Changes

- Information Services Officer to Information Systems Officer
- Information Technology Manager to Information Systems Manager
- Manager of Financial Planning to Financial Planning Manager

Attachments:

1. Resolution entitled, "Amending the Conflict of Interest Code Pursuant to the Political Reform Act of 1974."
2. Proposed Amended Conflict of Interest Code
3. Current Conflict of Interest Code (Redline)

RESOLUTION NO. 20- ____

**RESOLUTION OF THE BOARD OF DIRECTORS OF THE
MOULTON NIGUEL WATER DISTRICT
AMENDING THE CONFLICT OF INTEREST CODE PURSUANT TO THE
POLITICAL REFORM ACT OF 1974**

WHEREAS, the State of California enacted the Political Reform Act of 1974, Government Code section 81000 et seq. (the “Act”), which contains provisions relating to conflicts of interest which potentially affect all officers, employees and consultants of the Moulton Niguel Water District (the “District”) and requires all public agencies to adopt and promulgate a conflict of interest code; and

WHEREAS, the Board of Directors adopted a Conflict of Interest Code (the “Code”) which was amended on October 18, 2018, in compliance with the Act; and

WHEREAS, subsequent changed circumstances within the District have made it advisable and necessary pursuant to Sections 87306 and 87307 of the Act to amend and update the District’s Code; and

WHEREAS, the potential penalties for violation of the provisions of the Act are substantial and may include criminal and civil liability, as well as equitable relief which could result in the District being restrained or prevented from acting in cases where the provisions of the Act may have been violated; and

WHEREAS, notice of the time and place of a public meeting on, and of consideration by the Board of Directors of, the proposed amended Code was provided each affected designated employee and publicly posted for review; and

WHEREAS, a public meeting was held upon the proposed amended Code at a special meeting of the Board of Directors on December XX, 2020, at which all present were given an opportunity to be heard on the proposed amended Code.

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Moulton Niguel Water District that the Board of Directors does hereby adopt the proposed amended Conflict of Interest Code, a copy of which is attached hereto and shall be on file with the Board Secretary/Executive Assistant and available to the public for inspection and copying during regular business hours;

BE IT FURTHER RESOLVED that the said amended Code shall be submitted to the County of Orange Board of Supervisors for approval and said Code shall become effective immediately upon approval of the proposed amended Code.

#5.

ADOPTED, SIGNED AND APPROVED this XX day of December, 2020.

President
MOULTON NIGUEL WATER DISTRICT
and the Board of Directors thereof

Secretary
MOULTON NIGUEL WATER DISTRICT
and the Board of Directors thereof



MOULTON NIGUEL WATER DISTRICT CONFLICT OF INTEREST CODE

See also:

11.19.2020

Page | 1

Last Revised:

10.18.2018

#5.

CONFLICT OF INTEREST CODE – AMENDED DECEMBER XX, 2020

The Political Reform Act (Gov. Code § 81000, et seq.) requires state and local government agencies to adopt and promulgate conflict of interest codes. The Fair Political Practices Commission has adopted a regulation (2 Cal. Code of Regs. § 18730) that contains the terms of a standard conflict of interest code which can be incorporated by reference in an agency's code. After public notice and hearing Section 18730 may be amended by the Fair Political Practices Commission to conform to amendments in the Political Reform Act. Therefore, the terms of 2 California Code of Regulations Section 18730 and any amendments to it duly adopted by the Fair Political Practices Commission are hereby incorporated by reference. This incorporation page, Regulation 18730, and the attached Appendix designating officials and employees and establishing disclosure categories, shall constitute the conflict of interest code of the Moulton Niguel Water District (the "District").

All officials and designated positions required to submit a statement of economic interests shall file their statements with the Board Secretary/Executive Assistant as the District's Filing Officer. The Board Secretary/Executive Assistant shall make and retain a copy of all statements filed by the Board of Directors and General Manager and forward the originals of such statements to the Clerk of the Board of Supervisors of the County of Orange. The Board Secretary/Executive Assistant shall retain the original statements filed by all other officials and designated positions and will make all retained statements available for public inspection and reproduction during regular business hours. (Gov. Code § 81008.)



MOULTON NIGUEL WATER DISTRICT
CONFLICT OF INTEREST CODE
APPENDIX: PART A

See also:

11.19.2020

Page | 2

Last Revised:

10.18.2018

APPENDIX: PART "A"

All Officials who manage public investments, as defined by 2 Cal. Code of Regs. §18700.3, are NOT subject to the District's Code but must file disclosure statements under Government Code Section 87200 et seq. [Regs. § 18730(b)(3)]

OFFICIALS WHO MANAGE PUBLIC INVESTMENTS

It has been determined that the positions listed below are Other City Officials who manage public investments.¹ These positions are listed here for informational purposes only.

Member of the Board of Directors

General Manager

Assistant General Manager/Treasurer

Investment Consultants

¹ Individuals holding one of the above-listed positions may contact the Fair Political Practices Commission for assistance or written advice regarding their filing obligations if they believe that their position has been categorized incorrectly. The Fair Political Practices Commission makes the final determination whether a position is covered by § 87200.



MOULTON NIGUEL WATER DISTRICT
CONFLICT OF INTEREST CODE
APPENDIX: PART A

See also:

#5.

11.19.2020

Page | 3

Last Revised:

10.18.2018

DESIGNATED POSITIONS GOVERNED BY THE CONFLICT OF INTEREST CODE

<u>DESIGNATED POSITIONS' TITLE OR FUNCTION</u>	<u>DISCLOSURE CATEGORIES ASSIGNED</u>
Board Secretary/Executive Assistant	5
Buyer	4
Communications Coordinator	5
Contracts Analyst	4
Controller	2, 4
Cross Connection Supervisor	2, 3, 5, 6
Customer Account Supervisor	5
Director of Engineering	2, 3, 4, 6
Director of Human Resources	5
Director of Financial Planning & Innovation	1, 2
Director of Operations	5
Electrical/Instrumentation Services Supervisor	5
Engineering Manager	2, 3, 4, 6
Government Affairs Officer	1, 2
Human Resources Manager	5
Information Systems Officer	5
Information Systems Manager	5
Inspection Supervisor	2, 3, 5
Legal Counsel	1, 2
Financial Planning Manager	2, 3, 4
Marketing & Social Media Coordinator	5
Principal Engineer	2, 3, 5
Safety & Compliance Coordinator	5, 7
Senior Communications Coordinator	5



MOULTON NIGUEL WATER DISTRICT
CONFLICT OF INTEREST CODE
APPENDIX: PART A

See also:

11.19.2020
Page | 4
Last Revised:
10.18.2018

<u>DESIGNATED POSITIONS' TITLE OR FUNCTION</u>	<u>DISCLOSURE CATEGORIES ASSIGNED</u>
Station Maintenance Supervisor	5
Street Crew Supervisor	5
Superintendent, Customer Service	5
Superintendent, Engineering	2, 3, 5
Superintendent, Operations	5
Superintendent, Wastewater Operations	5
Support Services Supervisor	5
Water Efficiency Supervisor	5
Water Efficiency Manager	2, 5, 8
Consultants and New Positions ²	

² Individuals serving as a consultant as defined in FPPC Reg 18700.3 or in a new position created since this Code was last approved that makes or participates in making decisions must file under the broadest disclosure set forth in this Code subject to the following limitation:

The General Manager may determine that, due to the range of duties or contractual obligations, it is more appropriate to assign a limited disclosure requirement. A clear explanation of the duties and a statement of the extent of the disclosure requirements must be in a written document. (Gov. Code Sec. 82019; FPPC Regulations 18219 and 18734.). The General Manger’s determination is a public record and shall be retained for public inspection in the same manner and location as this Conflict of Interest Code. (Gov. Code Sec. 81008.)



MOULTON NIGUEL WATER DISTRICT CONFLICT OF INTEREST CODE APPENDIX: PART B

See also:

11.19.2020

Page | 5

Last Revised:

10.18.2018

#5.

APPENDIX: PART “B” DISCLOSURE CATEGORIES

The disclosure categories listed below identify the types of economic interests that the designated position must disclose for each disclosure category to which he or she is assigned.³ “Investment” means financial interest in any business entity (including a consulting business or other independent contracting business) and are reportable if they are either located in, doing business in, planning to do business in, or have done business during the previous two years in the jurisdiction of the District.

CATEGORY 1: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments.

CATEGORY 2: All interests in real property which is located in whole or in part within, or not more than two (2) miles outside, the boundaries of the District.

CATEGORY 3: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, that are engaged in land development, construction or the acquisition or sale of real property within the jurisdiction of the District.

CATEGORY 4: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, that provide services, products, materials, machinery, vehicles or equipment of a type purchased or leased by the District.

CATEGORY 5: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, that provide services, products, materials, machinery, vehicles or equipment of a type purchased or leased by the designated position’s department, unit or division.

CATEGORY 6: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, subject to the regulatory, permit, or licensing authority of the designated employee’s department, unit or division.

CATEGORY 7: All investments and business positions in business entities, and sources of income, including gifts, loans, and travel payments, if such entities or sources have filed claims against the District in the past 2 years, or have a claim pending before the District.

³ This Conflict of Interest Code does not require the reporting of gifts from outside this agency’s jurisdiction if the source does not have some connection with or bearing upon the functions or duties of the position. (Reg. 18730.1)

#5.



MOULTON NIGUEL WATER DISTRICT
CONFLICT OF INTEREST CODE
APPENDIX: PART B

See also:

11.19.2020

Page | 6

Last Revised:

10.18.2018

CATEGORY 8: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, or income from a nonprofit or other organization, if the source is of the type to receive grants or other monies from or through the District or its subdivisions.



MOULTON NIGUEL WATER DISTRICT CONFLICT OF INTEREST CODE

See also:

#5.

[11.19.2020](#)~~[12.10.](#)~~

~~[2020](#)~~[09.30.2020](#)

Page | 1

Last Revised:

CONFLICT OF INTEREST CODE – AMENDED ~~OCTOBER 18, 2018~~[NOVEMBER 102, 2020](#)

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MOULTON NIGUEL WATER DISTRICT CONFLICT OF INTEREST CODE APPENDIX: PART A

See also:

~~[11.19.2020](#)~~~~[12.10.](#)~~

~~[2020](#)~~~~[09.30.2020](#)~~

Page | 2

Last Revised:

~~[11.17](#)~~~~[10.18.2016](#)~~

APPENDIX: PART "A"

All Officials who manage public investments, as defined by 2 Cal. Code of Regs. §18700.3, are NOT subject to the District's Code but must file disclosure statements under Government Code Section 87200 et seq. [Regs. § 18730(b)(3)]

OFFICIALS WHO MANAGE PUBLIC INVESTMENTS

It has been determined that the positions listed below are Other City Officials who manage public investments.¹ These positions are listed here for informational purposes only.

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General Manager

Assistant General Manager/Treasurer

Investment Consultants

¹ Individuals holding one of the above-listed positions may contact the Fair Political Practices Commission for assistance or written advice regarding their filing obligations if they believe that their position has been categorized incorrectly. The Fair Political Practices Commission makes the final determination whether a position is covered by § 87200.



MOULTON NIGUEL WATER DISTRICT CONFLICT OF INTEREST CODE APPENDIX: PART A

See also:

#5.

~~11.19.2020~~~~12.10.~~

~~2020~~~~09.30.2020~~

Page | 3

Last Revised:

~~11.17~~~~10.18.2016~~

DESIGNATED POSITIONS GOVERNED BY THE CONFLICT OF INTEREST CODE

<u>DESIGNATED POSITIONS' TITLE OR FUNCTION</u>	<u>DISCLOSURE CATEGORIES ASSIGNED</u>
Board Secretary/Executive Assistant	5
Buyer	4
Communications Coordinator	5
Contracts Analyst	4
Controller	2, 4
Cross Connection Supervisor	2, 3, 5, 6
Customer Account Supervisor	5
Director of Engineering	2, 3, 4, 6
Director of Human Resources	5
Director of Finance & Water Resources	1, 2
Director of Financial Planning & Innovation	
Director of Operations	5
Director of Regional & Legal Affairs	1, 2
Electrical/Instrumentation Services Supervisor	5
Engineering Manager	2, 3, 4, 6
Government Affairs Officer	1, 2
Human Resources Manager	
Information Services Systems Officer	5
Information Technology Systems Manager	5
Inspection Supervisor	2, 3, 5
Legal Counsel	1, 2
Manager of Financial Planning Manager	2, 3, 4
Marketing & Social Media Coordinator	5
Principal Engineer	2, 3, 5



MOULTON NIGUEL WATER DISTRICT
CONFLICT OF INTEREST CODE
APPENDIX: PART A

See also:

~~11.19.2020~~~~12.10.~~

~~2020~~~~09.30.2020~~

Page | 4

Last Revised:

~~11.17~~~~10.18.2016~~

Safety & Compliance Coordinator 5, 7

[Senior Communications Coordinator](#)

Station Maintenance Supervisor 5

DESIGNATED POSITIONS' TITLE OR FUNCTION DISCLOSURE CATEGORIES ASSIGNED

Street Crew Supervisor 5

Superintendent, Customer Service 5

Superintendent, Engineering 2, 3, 5

Superintendent, Operations 5

[Superintendent, Wastewater Operations](#)

Support Services Supervisor 5

Water Efficiency Supervisor 5

Water Efficiency Manager 2, 5, 8

Consultants and New Positions²

² Individuals serving as a consultant as defined in FPPC Reg 18700.3 or in a new position created since this Code was last approved that makes or participates in making decisions must file under the broadest disclosure set forth in this Code subject to the following limitation:

The General Manager may determine that, due to the range of duties or contractual obligations, it is more appropriate to assign a limited disclosure requirement. A clear explanation of the duties and a statement of the extent of the disclosure requirements must be in a written document. (Gov. Code Sec. 82019; FPPC Regulations 18219 and 18734.). The General Manger's determination is a public record and shall be retained for public inspection in the same manner and location as this Conflict of Interest Code. (Gov. Code Sec. 81008.)



MOULTON NIGUEL WATER DISTRICT CONFLICT OF INTEREST CODE APPENDIX: PART B

See also:

#5.

[11.19.202011.1](#)

[8.20209.30.202](#)

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Page | 5

Last Revised:

APPENDIX: PART “B” DISCLOSURE CATEGORIES

The disclosure categories listed below identify the types of economic interests that the designated position must disclose for each disclosure category to which he or she is assigned.³ “Investment” means financial interest in any business entity (including a consulting business or other independent contracting business) and are reportable if they are either located in, doing business in, planning to do business in, or have done business during the previous two years in the jurisdiction of the District.

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CATEGORY 4: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, that provide services, products, materials, machinery, vehicles or equipment of a type purchased or leased by the District.

CATEGORY 5: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, that provide services, products, materials, machinery, vehicles or equipment of a type purchased or leased by the designated position’s department, unit or division.

CATEGORY 6: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, subject to the regulatory, permit, or licensing authority of the designated employee’s department, unit or division.

CATEGORY 7: All investments and business positions in business entities, and sources of income, including gifts, loans, and travel payments, if such entities or sources have filed claims against the District in the past 2 years, or have a claim pending before the District.

³ This Conflict of Interest Code does not require the reporting of gifts from outside this agency’s jurisdiction if the source does not have some connection with or bearing upon the functions or duties of the position. (Reg. 18730.1)

#5.



MOULTON NIGUEL WATER DISTRICT
CONFLICT OF INTEREST CODE
APPENDIX: PART B

See also:

[11.19.202011.1](#)

[8.20209.30.202](#)

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Page | 6

Last Revised:

CATEGORY 8: All investments and business positions in business entities, and sources of income, including gifts, loans and travel payments, or income from a nonprofit or other organization, if the source is of the type to receive grants or other monies from or through the District or its subdivisions.



moulton niguel water district

Community Outreach Report

Administrative Committee Meeting
December 2, 2020

Key Meetings & Activities

- Local, Regional, Statewide, National, International Outreach & Speaking Engagements
- Topics Ranging from Water Supply, Water Efficiency, Smart Water Technology, Innovation, Workforce, Virtual Programs & Best Practices
- Combination of District-Initiated Programs & Speaking Engagements through Community & Industry Partners

-22-



The Mission Viejo Chamber of Commerce invites you to join us

Featured Speaker:
Lindsey Stuvick



LET'S TALK WATER! JOIN US FOR AN IN-DEPTH PRESENTATION FROM MOULTON NIGUEL WATER DISTRICT TO LEARN HOW THE DISTRICT DELIVERS SAFE AND RELIABLE WATER TO MISSION VIEJO RESIDENTS, BUSINESSES, AND NEARBY COMMUNITIES. MOULTON NIGUEL'S WATER EFFICIENCY MANGER, LINDSEY STUVICK, WILL DISCUSS OUR LOCAL WATER SUPPLY, DISTRICT REBATES AND PROGRAMS TO HELP YOUR BUSINESS SAVE MONEY, AND HOW TO BE WATER-EFFICIENT ALL YEAR LONG!



INSTANTLY CONNECT FROM YOUR PLACE TO OUR SPACE.



OCTOBER 5 - 9, 2020

IT'S ALL ABOUT THE CUSTOMER: BUILDING A CUSTOMER-CENTRIC WORKFORCE

INTERNATIONAL SMART WATER SYMPOSIUM
VIRTUAL EVENT | NOV. 10-11, 2020

AWWA | SWAN

MODERATED BY: JOONE LOPEZ
General Manager
Moulton Niguel Water District





Crystal Knight-Lee
Director of Customer Service
WSSC Water

Prabhu Chandrasekaran
North America Sector Leader,
Digital Utilities and Performance Transformation
Stantec

Sharon Peters
President
EMA, Inc.

American Water Works Association | SWAN

H₂O FOR HOAs

Please Join Us! **Thursday, October 29**
8:30am - 10:30am

TO REGISTER VISIT bit.ly/VirtualH2OforHOAs

FREE EVENT
OPPORTUNITY DRAWING

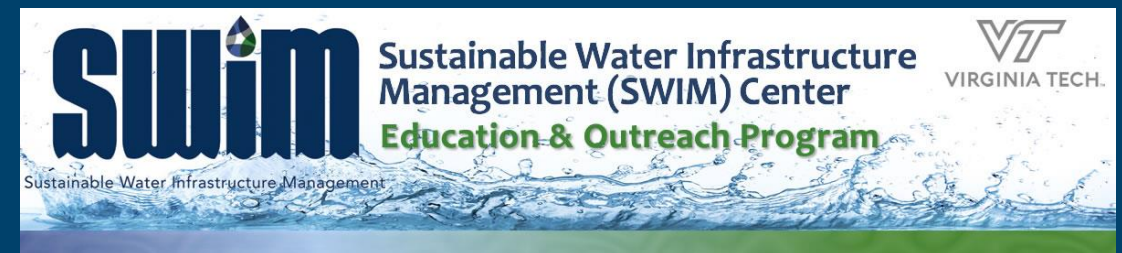
H2O FOR HOAs: AN EDUCATIONAL EVENT FOR HOA BOARD MEMBERS, PROPERTY MANAGERS, PROFESSIONAL LANDSCAPERS, AND RESIDENTS.



Upcoming Virtual Events

- ACWA Fall Conference “Data for 21st Century Water Management” – Dec. 2
- Virtual Landscape Workshop – Dec. 5
- CalWEP “Embracing Change & Transformation: What 2020 has taught us?” – Dec. 8
- Sustainable Water Infrastructure Management (SWIM) “Smart One Water” – Dec. 12

-23-



#6-



moulton niguel water district

December Customer Communications Update

Administrative Committee Meeting
December 2, 2020

Customer Communications

- Customer Education
 - Virtual Programs / Digital Resources
 - 60 Years of Service
- 26- 2020 Recap

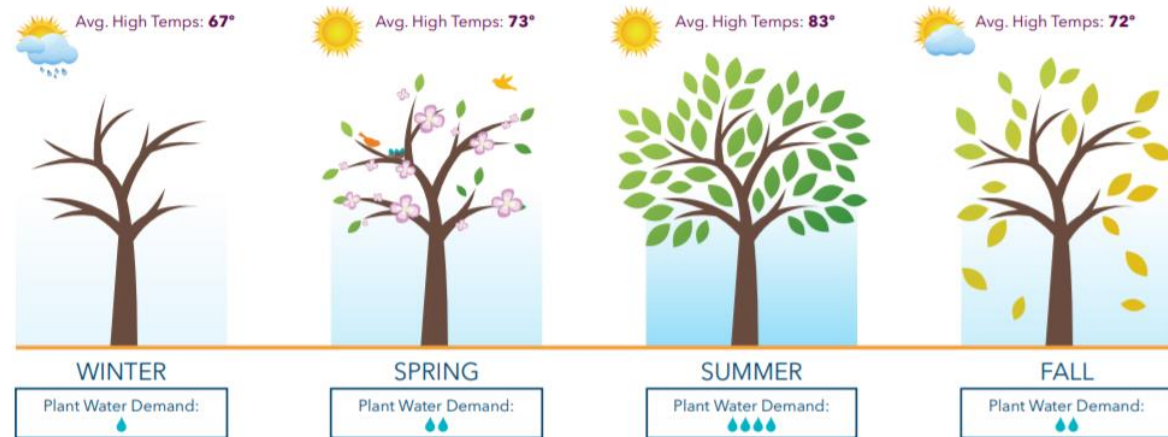


Customer Education: Education & Tips

ARE YOU OVERWATERING? Cooler Weather Means It's Time To Reduce Outdoor Watering!



With shorter days and cooler nights, outdoor plants require less water in the fall than they did in the summer. This seasonal change means less water is lost to the atmosphere through evapotranspiration (-27%), making outdoor water budgets smaller and making it easy to miss that you could unintentionally overwatering.



DID YOU KNOW OVERWATERING POLLUTES OUR LOCAL CREEKS AND BEACHES?

Join us in protecting our creeks and beaches from urban runoff pollution.

Check out the information on the back of this page for steps you can take to use water efficiently that can:

- Reduce your bill
- Save water
- Prevent runoff pollution through our storm drains



Next Page



REDUCE
Your Sprinkler Times
for Fall



FIND AND FIX
Indoor and Outdoor
Leaks



REPLACE
Sprinklers with High
Efficiency Rotating
Nozzles

We've Gone Virtual



-28-

VIRTUAL LANDSCAPE WORKSHOPS

Learn more by visiting mnwd.com/landscapeclasses



ONLINE TROUBLESHOOTING GUIDE

Identify where you might have a leak or other unintended use of water!



Visit mnwd.com/homesavingsurvey to get started.



Our HOME SAVING SURVEYS Have Gone Virtual!

949-831-2500
mnwd.com
customerservice@mnwd.com



Moulton Niguel's 60th Anniversary

CELEBRATING 60 YEARS OF SERVICE

-29-



Laguna Niguel Mayor
Laurie Davies

2020 Recap: Service to Our Customers

Trusted Water, recycled water and wastewater services

Reliable Infrastructure maintenance

Innovative Virtual programs & services

Delivering the water the community needs, when it's needed most.

Maintaining the integrity of your water supply and infrastructure.

Using smart technology to create smarter opportunities.

Your Water is Safe and Reliable



Moulton Niguel conducts approximately 12,000 water quality tests per year that are independently analyzed at state-of-the-art laboratories to ensure safe and reliable water to our customers.



WE'RE TAKING CARE OF YOUR WATER SERVICE.

SO YOU CAN TAKE CARE OF YOUR FAMILY.



SMART METERS, SMART WATER USE

- Receive Alerts About Potential Leaks in Your Home
- Monitor Your Hourly Water Usage
- Avoid Unintentional High Water Consumption



HOW DO . . . SMART METERS WORK?

- A customer's smart meter measures and records their hourly water usage.
- The hourly usage data is wirelessly sent to your customer portal account at Moulton Niguel Water District.
- The water consumption data is updated daily and made available to customers through our customer portal, MyWater MNWD.
- Customers can monitor their household's water usage and set up leak alerts.