

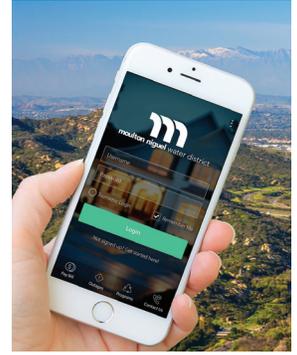


moulton niguel water district

MONTHLY NEWSLETTER
JULY 2019

Moulton Niguel Recognized for Delivering Enhanced Service to Our Customers

Moulton Niguel Water District was recently honored by Government Technology for its online customer portal, MyWater MNWD. As part of its 2019 Special Districts Program, Government Technology recognized Moulton Niguel within its Technology Innovation Citizens category, which highlights agencies that use technology to improve service to its customers.



Moulton Niguel's award-winning customer portal, MyWater MNWD, empowers customers to take control of their water usage decisions. Available 24/7, customers can view and pay their bill, review water usage trends, access money-saving water rebates, learn about conservation programs, and enroll in paperless billing.

We want to make it easy for our customers to interact with us. Whether you're paying your bill through our customer portal, attending a water education workshop, or calling us with a question, we are here to help you.

🌐 **Website:** mnwd.com

📞 **Phone:** (949) 831-2500

📱 **Customer Portal:** mywater.mnwd.com

✉️ **Email:** customerservice@mnwd.com

Educating the Next Generation of Leaders on Water Policy



From our youth to emerging professionals, we appreciate the opportunity to share our experiences and educate the next generation of leaders on local and statewide water issues. We were recently joined by a group of emerging leaders from the Coro Southern California Fellows Program who came to Moulton Niguel to learn how we cost-effectively invest in and maintain our water infrastructure to best serve our customers.



We want future leaders to learn from Moulton Niguel's leadership as an innovator in water management. During the site visit, Coro Fellows learned about the Board's initiatives and policies regarding long-term planning, data-driven decision-making, and the importance of developing local, regional, and statewide partnerships to address the state's water reliability needs.



Interested in learning about water infrastructure or taking a tour of one of our District facilities? Email outreach@mnwd.com with your request!

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Water & Housing Forum: A Partnership with Moulton Niguel and the Building Industry Association

In the Fall of 2018, Moulton Niguel and the Building Industry Association partnered to host water forums for our community members to discuss how public agencies and the private sector can work together to ensure south Orange County continues to have a reliable water supply now and in the future.

At our most recent Water & Housing Forum held on June 14, 2019, we welcomed local and statewide speakers to explore the latest proposals being introduced with the State's new administration and discussed what local and statewide agencies are doing to ensure we continue to support the economic growth of our region.



From L to R: Jeff Montejano, CEO, Building Industry Association of Southern California; Michael Gunning, Senior Vice President of Legislative Affairs, California Building Industry Association; Joone Lopez, General Manager, Moulton Niguel Water District; John A. Pérez, Assembly Speaker Emeritus/UC Regent; Craig Foster, Executive Vice President of General Affairs, Building Industry Association of Southern California



Join the Conversation: As we plan for future water forums, we welcome our community's participation in the dialogue! If you're interested in attending a future event, please email outreach@mnwd.com to be placed on an interest list.

Fiscal Year 2019-20 Budget Adopted, Reinforces Moulton Niguel's Commitment to Water Reliability, Efficiency, and Service

The Moulton Niguel Water District Board of Directors adopted the Operating and Capital Improvement Program Budget for Fiscal Year 19-20. Approved at the June 2019 Board Meeting, the upcoming budget includes substantial investments into infrastructure to ensure ongoing access to reliable water services. Infrastructure investments include projects like reservoir rehabilitation, replacing water pumps, and installing new pipelines.

The balanced budget highlights the Board's commitment to ensuring water reliability, providing excellent customer service and maintaining a safe and reliable water and wastewater infrastructure system. Our Board's forward-thinking policies continue to directly benefit customers who continue to receive the lowest water rates in South Orange County.



To review the Board-adopted budget, please visit mnwd.com/finance.

FOLLOW US ONLINE!



For more information, visit mnwd.com

Moulton Niguel Water District provides high-quality drinking water, recycled water and wastewater treatment services to customers in Aliso Viejo, Laguna Niguel, Laguna Hills, Mission Viejo, San Juan Capistrano and Dana Point. A leader in environmental protection, Moulton Niguel maintains the lowest average bill in South Orange County.

Have questions? Call us at **(949) 831-2500** or email us at outreach@mnwd.com.