

Moulton Niguel Earns Top Honors from Amazon for Developing Innovative Customer Service Tools

Moulton Niguel Water District recently earned top honors from Amazon for best practices in cloud innovation, becoming the only water district in the world recognized at Amazon's annual global innovation competition in June 2018. Amazon Web Services, the cloud computing branch of Amazon with more than one million customers in 190 countries, recognized the District for the way it manages data to provide its customers with real-time water use information, in an effort to save them money.



Over the last year, Moulton Niguel had launched a proactive, water-monitoring tool to provide customers with hourly water consumption data, which are hosted on Amazon's web platform.

Under a pilot program that was partially funded by a grant received from the U.S. Bureau of Reclamation, every customer now has access to an online customer portal, which provides an analytics platform, user-friendly dashboards and the ability to track individual water use.



Interested in seeing how you are using water at your home? Sign up for our customer portal! Visit mywater.mnwd.com or download our app.

Moulton Niguel Receives 9th Consecutive Award for Excellence in Financial Reporting



For the ninth consecutive year, Moulton Niguel Water District has been honored for excellence in financial reporting. The Government Finance Officers Association awarded Moulton Niguel with its prestigious Certificate of Achievement for Excellence in Financial Reporting.

This award recognizes government agencies that provide taxpayers with transparent financial reports that go beyond the generally accepted accounting

guidelines. In order to qualify for the financial reporting honor, public agencies must submit their Comprehensive Annual Financial Report to a rigorous independent review by financial experts.

The award has added significance this year as it coincides with the district's transparency initiative. Last fall, the Moulton Niguel Board of Directors created its TAP program to formally codify the district's longstanding commitment to public **Transparency**, **Access** and **Participation**.

To view the district's financial reports, visit our website at www.mnwd.com/reports-publications

Participate in Moulton Niguel's Community Programs!



Join Our Citizens' Advisory Committee

Our Citizens' Advisory Committee was formed to enhance communication with District customers and to generate feedback from the community. Comprised of many community leaders and other interested residents living in the District's service area, the committee meets at least quarterly to discuss topics such as water use efficiency, water supply reliability, communications and outreach programs, water education, and much more. Members act as informal representatives of the District and help convey information back to their neighborhoods, civic associations, and workplaces.

Sign up today! www.mnwd.com/citizensadvisorycommittee

Access Our Speakers Bureau Program

Our Speakers Bureau Program is a service offered to interested individuals and organizations in our service area who can request presentations by District representatives that are tailored to provide information about water issues of interest. Whether you're interested in learning about local water supply or how the District operates, the goal of the Speakers Bureau Program is to create a two-way communication between the District and our customers and to provide local organizations with information on current water issues. We look forward to talking to you about our most precious resource.

Request a presentation today!
www.mnwd.com/speakersbureau

Participate in Our Landscape and Irrigation Workshops

Our landscape and irrigation workshops provide a lot of great information on topics such as taking a watershed approach to landscaping, understanding the effects of overwatering, and how to be efficient with your water use. Classes are provided all year long and fill up quickly, so early registration for the class of your choice is recommended.

Register for a workshop today!
www.mnwd.com/workshops



All programs and workshops are FREE to Moulton Niguel customers! Please email outreach@mnwd.com or call us at (949) 831-2500 if you would like more information.

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For more information, visit www.mnwd.com