



moulton niguel water district
MONTHLY NEWSLETTER
NOVEMBER 2017

Moulton Niguel Maintains **Lowest Average Bill** in South Orange County

For over 50 years, Moulton Niguel has been dedicated to cost-effectively providing safe and reliable water, recycled water and wastewater services that protect the water resources and the public health of our community of more than 170,000 people. From ensuring water supply reliability, providing free water efficiency programs and resources, to investing in our infrastructure to maintain high-quality water delivery and wastewater treatment, we remain committed to providing these essential services, while maintaining the **lowest average bill in South Orange County**.



Visit our website to learn more about our rate structure and proposed changes at www.mnwd.com/billcalculator

Innovation to **Save Water,** **Power and Money**

Technology has changed how we shop, travel, watch television and communicate. Yet, for all the sectors embracing technology, government can sometimes lag behind. Government innovation starts with collecting good data – to understand how well we’re doing and where we can improve.

At Moulton Niguel, we prioritize the importance of accurate data, and welcome any new ideas – even if they challenge past decisions – that help us better serve the best interests of our ratepayers and the environment. We’ve adopted a culture that **embraces creativity, encourages innovation, and enhances efficiencies**.

Read more about our data-driven decision-making at www.mnwd.com/newsroom.



We’re just getting started.



Have an idea that you think can save money, water, or power? We want to hear from you! Email your idea to innovation@mnwd.com.

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'Tis the Season for Water-Wise Tips



Did you remember to turn back your clock on Daylight Savings? What about turning back your sprinkler timer? By reducing your sprinkler timer by one minute, you can **save up to 80 gallons of water!**



Hosting a holiday gathering this season? After dinner, **avoid placing any fats, oils, and grease down the drain.** This helps keep your drains healthy and it prevent sewer clogs!



Save water by turning on faucets only when necessary and using **water-efficient dishwashers!**

upcoming meetings & events

Join Moulton Niguel at an upcoming public board meeting, water efficiency workshop, or local community event. For up-to-date event information and more details, visit us at www.mnwd.com/events.

Please note that District offices will be closed on the following days, but for 24/7 emergency water service, please call us at **(949) 831-2500**.

- Friday, November 10
- Friday, November 24
- Thursday, November 23

FOLLOW US ONLINE!



Share Your Moulton Niguel Story



“ They were very professional, friendly, explained everything there was to do and answered all my questions... I was interested in the process. They did a great job and they did everything they said they were going to do. ”

-Ken M., a resident who commended our customer service staff after they inspected and fixed a leak between the water main and his meter.

Email us at outreach@mnwd.com to **share your story.**

NOVEMBER EVENTS:

Landscape Workshop

Wednesday, November 8, 6:00pm - 9:00pm

Engineering & Operations Board of Directors' Meeting

Monday, November 13, 8:30am

Finance & Information Technology Board of Directors' Meeting

Wednesday, November 15, 8:30am

Board of Directors' Meeting

Thursday, November 16, 6:00pm

For more information, visit www.mnwd.com