



moulton niguel water district

MONTHLY NEWSLETTER  
MAY 2017

## Drought Update and Water News from Moulton Niguel Water District

On April 7, 2017, Governor Brown issued an executive order that lifted the emergency drought declaration, retains prohibitions on wasteful practices, and advances measures to implement permanent, long-term water conservation actions. At the same time, the California Department of Water Resources, the State Water Resources Control Board, and other state agencies released its final report, "Making Water Conservation a California Way of Life."

The foundation of the framework is focused on using water more wisely, eliminating water waste, and strengthening local drought resilience. The framework will help establish guidelines for the State to achieve **long-term water use efficiency**. The conditions over the last several years and the on-going challenges in the Colorado River basin have demonstrated that we need to continue work across the State toward **enhancing water reliability** for the future.

The State's plans to set new water efficiency targets and develop local water budgets based on local conditions, reinforces the approach that Moulton Niguel Water District (MNWD) is already taking to achieve water use efficiency. Understanding this need early on, MNWD proactively implemented an innovative water budget-based rate structure in 2011, which encourages conservation by providing customers with monthly calculated water budgets based on **efficient indoor and outdoor usage**.

MNWD and its customers have responded well over the years and have achieved extraordinary efficiency milestones, such as:

- 95% of MNWD's single-family residents remained within their water budgets in March 2017, which is the **most efficient** MNWD customers have been since water budgets were implemented in 2011
- Over **4 million square feet of turf** has been removed in the MNWD service area over the last 5 years, approximately the size of 100 football fields
- Since 2013, the District has saved approximately **\$10 million** by reducing its water use

### Help Make **WATER CONSERVATION A California Way of Life!**

- Check for and fix any indoor or outdoor leaks
- Develop a watering schedule to avoid overwatering
- Convert to water-efficient sprinkler nozzles and smart irrigation timers
- Replace your lawn with a drought-tolerant garden
- Live within your water budgets

MNWD continues to offer resources, rebates, and information to help customers use water efficiently.

For more information, please visit [www.mnwd.com](http://www.mnwd.com).

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# MYWATER MNWD NOW LIVE!



## Introducing a New, Online Customer Portal: MyWater MNWD

MNWD is dedicated to serving its customers' needs and is pleased to offer a more convenient way to take control of your water usage. MyWater MNWD is a **FREE** web and app-based portal that empowers customers to manage water usage data, learn about MNWD water conservation programs and rebates, and pay bills online – all from your favorite device.

## KEY FEATURES

- Gain insight into your water usage patterns by having direct access to your information
- Learn how to reduce your usage with water-saving tips and program information
- Pay bills online and at your convenience
- Connect with us online to ask questions about your water usage or bill, or to report water leaks

## GET STARTED WITH THESE SIMPLE STEPS

1. Download the app from the Google Play or Apple Store, or visit us online at [mywater.mnwd.com](http://mywater.mnwd.com)
2. Register with your MNWD account number, zip code, and email address
3. Take control of your water usage and enjoy MyWater MNWD!

## activities & updates



Watch our online registration tutorial video on Youtube at: <http://bit.ly/2pqDnG2>



### NEW Landscape Irrigation Classes

MNWD will host **FREE** landscape irrigation classes this summer at its headquarters in Laguna Niguel. Learn about your monthly water budget, ways to avoid over-watering in the hot summer months, and how to identify and resolve common irrigation issues. Eight classes will be offered from June through September. Visit our website for upcoming dates and to register for a class at: [www.mnwd.com/landscapeclasses](http://www.mnwd.com/landscapeclasses).



### Operations Center Consolidation and Improvement Project

In an effort to better serve our communities now and in the future, MNWD is developing a project to consolidate its operations and administrative staff into a new facility located at the District's existing operations yard in Laguna Hills. The proposed project will better support continued high levels of service to the community. Project updates can be found at: [www.mnwd.com](http://www.mnwd.com).

**FOLLOW US ONLINE!**    

For more information, visit [www.mnwd.com](http://www.mnwd.com)