

2017 Cost of Service Study Update

October 18, 2017

Rate Study Timeline

Dec 2016

Jan-Mar 2017

Apr-May 2017

Jun-Jul 2017

- Initial Rate & LRFP Study Presentation
- Final scheduled rate adjustment effective
- Award COS Peer Review
- MOU LRFP Update

- Budget Discussions
 - COS Revenue Requirements
- FY 2017-18 Budget Workshop
- Adopt FY 2017-18 Budget
- Revenue Plan
- Policy Discussion

7th 2017 LRFP & Rate Study Discussion

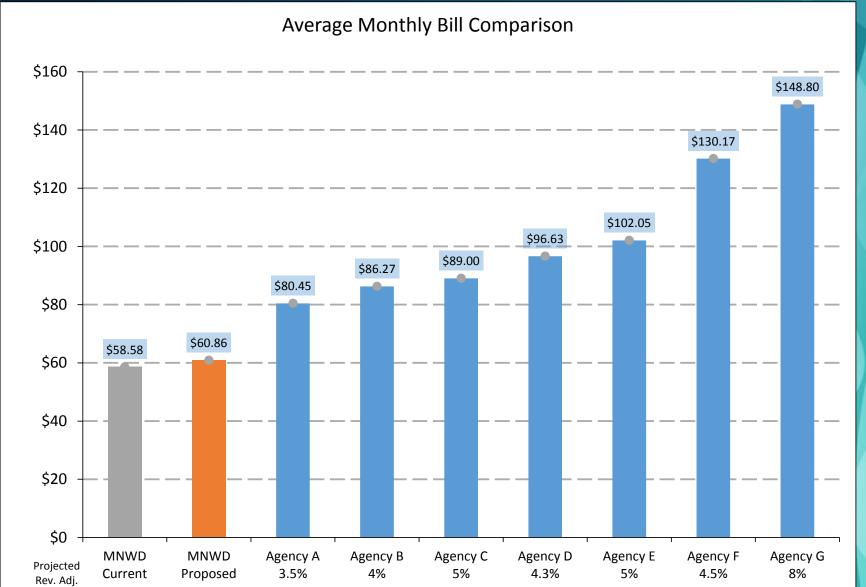
Sept 2017 Oct-Nov 2017 Dec 2017 Jan 2018

- Rate Workshop
- Begin stakeholder and community outreach
- Ongoing stakeholder and community outreach
- Issue Prop. 218 Notice

- Public Hearing
- Rate Adoption

Rates Effective Jan 1, 2018

South County Single Family Survey





Proposed Rate Structure Updates

- Per-Person Wastewater Charge
 - Need to accurately capture SOCWA cost escalation
- Align fixed and variable costs with revenues
 - Phase in over 4-year rate plan
- 55 GPCD
 - Consistent with Increasing Indoor Use Efficiency





Direct Install Turf Replacement Program

October 18, 2017

Overview

- Background
- Turf Removal Benefits
- Turf Removal Potential
- Pilot Project
- Recommendation



Turf Removal Rebate Program

- Drought-tolerant landscaping
- \$2 per square foot
- Immensely popular
- 5,000,000 ft² of turf removed





Photo Source: Lambly Nursery via Gardenista, 2015; Linda McDonald-Cash, 2015

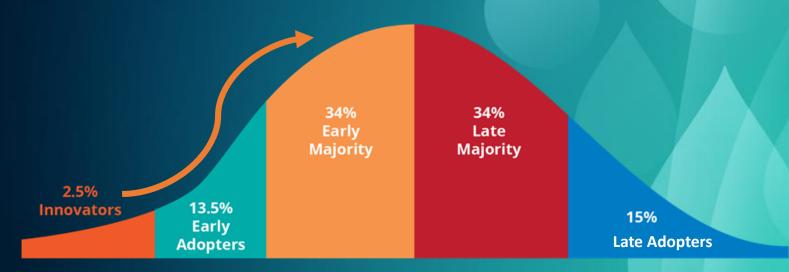
Outdoor Efficiency

- Cost-effective compared to alternative water supplies
- Must convert to efficient irrigation system
- UC Riverside study of MNWD service area
- Annual average savings of 45.7 gallons per ft²



Landscape Market Transformation

- Turf replacement neighborhood effect
- Recent study shows 1 : 2 ratio (rebate : no rebate)
- Opportunities still available to the District
- Support market transformation with high quality landscapes





Increasing Participation

- UCR suggests programs should be 'easy'
- Remove barriers to participation
 - Care & maintenance of new landscapes
 - Plant, designer, & contractor selection
 - Receipt management
 - 10-12 week wait for rebate check







Pilot Direct Install Turf Replacement Program

- Promote beautiful California natives
- Watershed-wise landscapes with multiple benefits
- Support landscape market transformation
- Resolves programmatic issues
- Start small, scale later





Photo Source: ©Saxon Holt/PhotoBotanic.com; Chino Creek Wetlands Blog

Pilot Direct Install Turf Replacement Program (see handout)

- Residential Landscape Workshop
- Pre-Qualifying Irrigation & Site Assessment
- Landscape Design
- Turf Removal
- Landscape Installation
- Post-Installation Site Assessment



Pilot Direct Install Program – Site #1 (Before)







Photo Source: Jodie Cook, My Avant Garden, 2017

Pilot Direct Install Program – Site #1 (After)

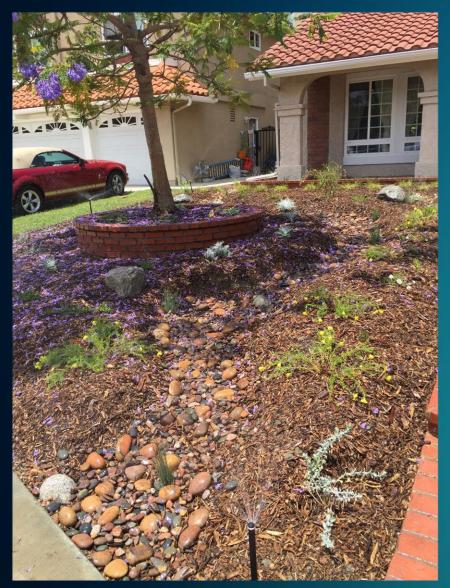




Photo Source: Jodie Cook, My Avant Garden, 2017

Full Scale Direct Install Turf Replacement Program

- Pre-solicitation survey to 300+ OC Contractors
- Tree of Life Nursery, Inc.
- High quality landscapes with form and function
- Easy for customers from start to finish
- Predictable costs & maintenance





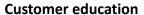
Recommendation

- 2 Year agreement budgeted at \$603,000
- Transform 240 residential landscapes
- Award contract to Tree of Life Nursery, Inc.



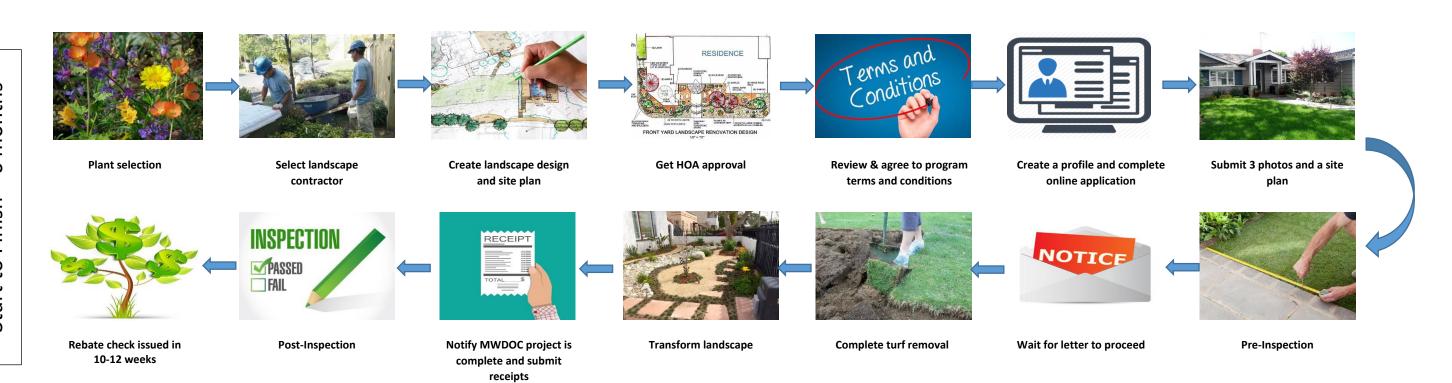


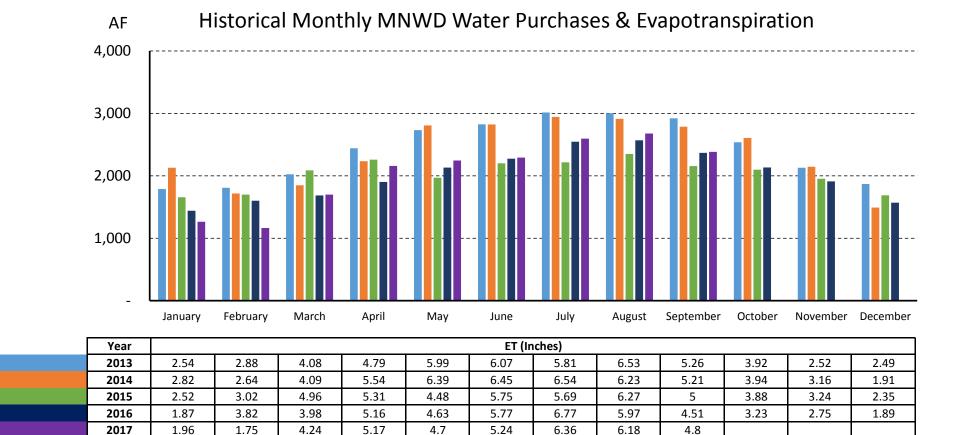






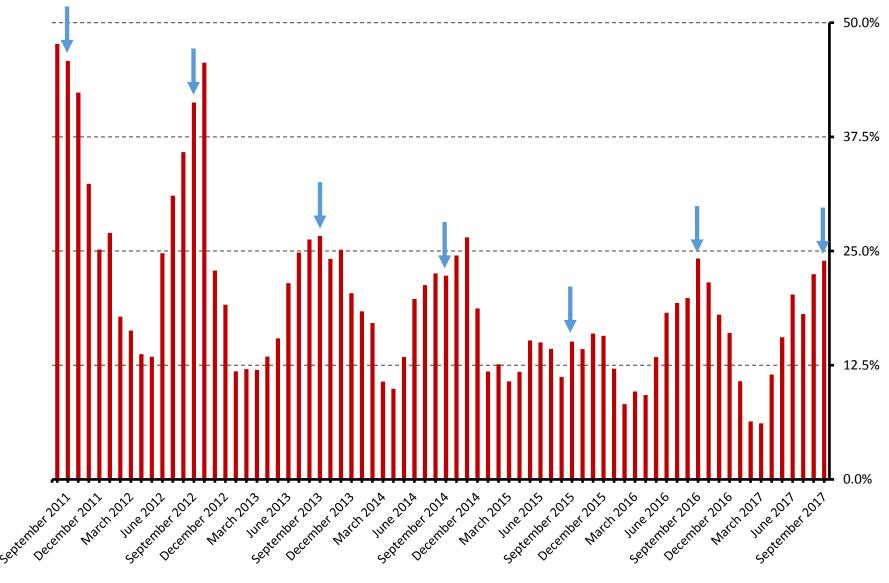
Contractor installs new landscape



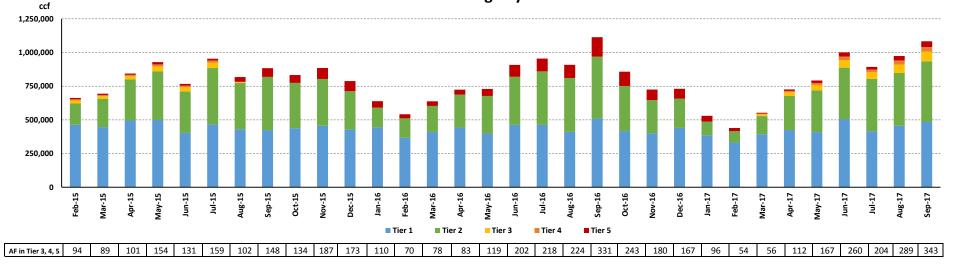


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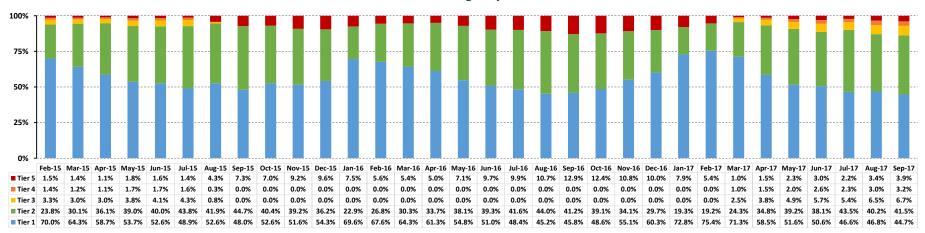
Single Family Residential Accounts Above Tier 2

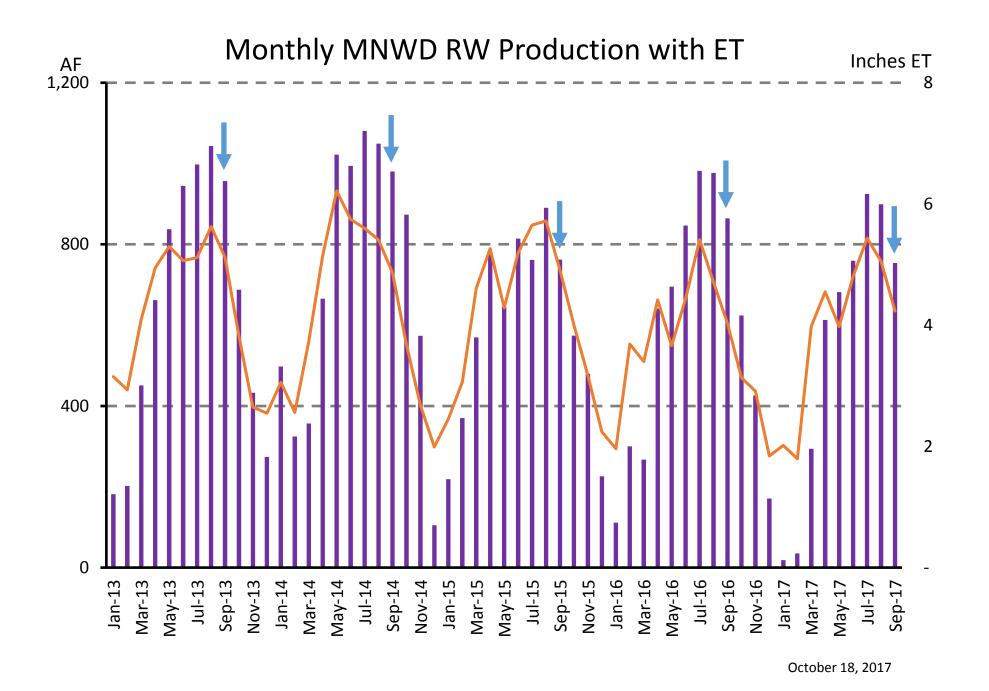


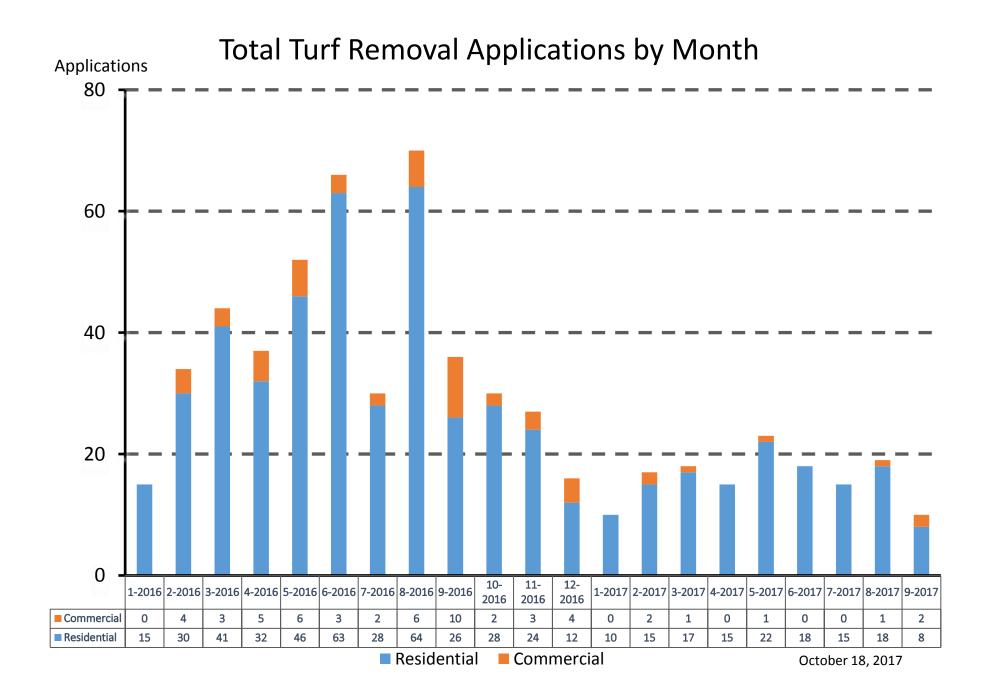
Potable Usage by Tier



Percent Potable Usage by Tier







Total Turf Removal Application Size by Month

