



www.mnwd.com

PO BOX 30204

LAGUNA NIGUEL CA 92607-0204

WATER SHORTAGE CONTINGENCY PLAN

STAGE **2** IN EFFECT

Remain within your water budget or pay up to \$9.13 for every billing unit (1 billing unit [BU] = 748 gallons) of water used in excess of your water budget. Visit www.mnwd.com/yourmnwd for more information.



Watch and share:
[www.mnwd.com/
watersavingtips](http://www.mnwd.com/watersavingtips)

Thirsty for more information?

www.mnwd.com/yourmnwd



We need you.



You
Tube

Watch and share our videos to help save water:
www.mnwd.com/watersavingtips

GO PAPERLESS. SIGN UP FOR E.BILL TODAY.

Join thousands of MNWD customers by signing up for e.bill, and reduce clutter in your mailbox.
Visit www.mnwd.com/payment for more information.



nothing in this area, reserved for postage metering

Go paperless. Sign up for e.bill today!

Visit us online at
[www.mnwd.com/
payment](http://www.mnwd.com/payment) to sign
up for electronic
billing to reduce
clutter in your
mailbox today!

Help Save Water
Watch and share our new videos online!
Visit www.mnwd.com/watersavingtips

LIVE within
your
BUDGET

- ✓ **Turn off outdoor irrigation**
- ✓ **Plant California natives**
- ✓ **Fix leaks**

For more information, visit
www.mnwd.com/yourmnwd



Moulton Niguel Water
Leading the Way in Service

The **Moulton Niguel Water District** proudly serves the City of Aliso Viejo.

Water Service

To start your service with MNWD, please call our Customer Service at (949) 831-2500 or visit www.mnwd.com



Rebates



There are a number of water saving rebates available. To learn more, visit mnwd.com/rebates

Water Saving Tips



Water efficiently as needed

Plant California friendly native plants



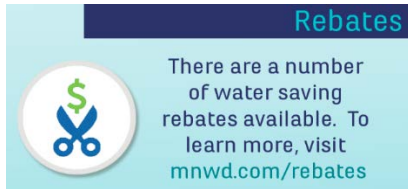
Look for leaks and fix them

www.mnwd.com

SOCIAL MEDIA POSTINGS – Twitter & Facebook February 2016

Tweet 1:

Are you looking to save water and save money? Visit www.mnwd.com/rates and RT!



Tweet 2:

Do you need to start new water service at your home? Call us or visit us online at www.mnwd.com and RT!



Tweet 3:

Are you looking for some water saving tips? Look no further! Visit us as www.mnwd.com and RT!



Tweet 4:

Have you always wondered how to troubleshoot your sprinklers? Let us show you how! www.youtbe.com/mnwdmedia RT!



MNWD - How to Troubleshoot Your Sprinkler System

Tweet 5:

Let us a MNWD show you how to look for leaks. Go to www.youtbe.com/mnwdmedia and RT!



MNWD - How to Look for Leaks

Water Wise Facts vs. Myths Content

Instructions:

We have included 7 Water Wise Facts vs. Myths in the document below. The opening and closing paragraph message remains the same each month, however the Myth vs Fact changes each month. We have provided this for you to use in a month by month format, so you or your staff can easily copy/paste into your newsletter or HOA website.

We also want to know how these work for you, and what you may want to see in the future. Please email me with any suggestions or comments you have at azelinko@mnwd.com. We look forward to sharing more tips and information with you and your communities in the future and we appreciate you allowing us to do so. We also have Facebook and Twitter and welcome you to share and re-tweet our messages at <https://www.facebook.com/yourmnwd> and www.twitter.com/yourmnwd.

Month 1

Awareness is significant and important, as it helps Californians rally around the multitude of solutions needed to protect and enhance our water reliability. But with this high awareness comes a few persistent myths that we hope to debunk for our customers. It is important we combat this drought together with accurate information and facts from the Moulton Niguel Water District.

Myth: *El Niño will end this drought.*

Fact: Storms from El Niño may bring local rain, but it will take multiple years of increased precipitation in the right places and at the right time of year to boost supplies in the Sierra Nevada and Colorado River, where South Orange County gets most of its water. Saving water must remain “top-of-mind” for all California residents for now and in the future.

We must all do our part to help save water. Our water supply has always been limited, and with the persistent drought conditions, saving water must be part of our way of life. We can save water and reduce runoff to the ocean by ensuring that we are not overwatering. Nearly 60 percent of outdoor watering is overwatering. That’s a lot of water we can save simply by hand watering only when our plants and lawns need it. To learn more, please visit us at www.mnwd.com/yourmnwd and sign-up for our email notifications.

Month 2

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Myth: *Groundwater protects us from drought.*

Fact: Unfortunately, South Orange County is nearly 100 percent reliant on imported water. While MNWD taps into significant recycled water supplies for irrigation, a lack of local groundwater supply currently requires us to import nearly every drop of drinking water. Orange County as a

whole is largely dependent on imported water supplies, with groundwater making up about half of the overall water supply for Orange County.

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Myth: *MNWD prescribes watering days.*

Fact: Actually, MNWD does not have set "watering days." Instead, our water budget-based rate structure empowers customers to make their own decisions on when and how to use their water.

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Myth: *Capturing rainwater will save us from drought.*

Fact: There are only a handful of major rainfall events in Southern California, and the last few years have been exceptionally dry. It will take several years of significant rain events to alleviate us from the current drought conditions.

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Myth: *Drought-tolerant is the same as desert landscape.*

Truth: There are over 800 species of plants native to Orange County, with many different flowering plants that are both green and colorful. Drought-tolerant plants can be as or more colorful and vibrant than their water-thirsty cousins while saving up to 70 percent more water.

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Myth: *Spring is when you should plant your garden.*

Truth: Actually, the winter months are the best time to plant a California-friendly garden. The soil retains moisture, and this allows the plants to establish themselves for a longer period of time before the hot summer months.

We must all do our part to help save water. Our water supply has always been limited, and with the persistent drought conditions, saving water must be part of our way of life. We can save water and reduce runoff to the ocean by ensuring that we are not overwatering. Nearly 60 percent of outdoor watering is overwatering. That's a lot of water we can save simply by hand watering only when our plants and lawns need it. To learn more, please visit us at www.mnwd.com/yourmnwd and sign-up for our email notifications.

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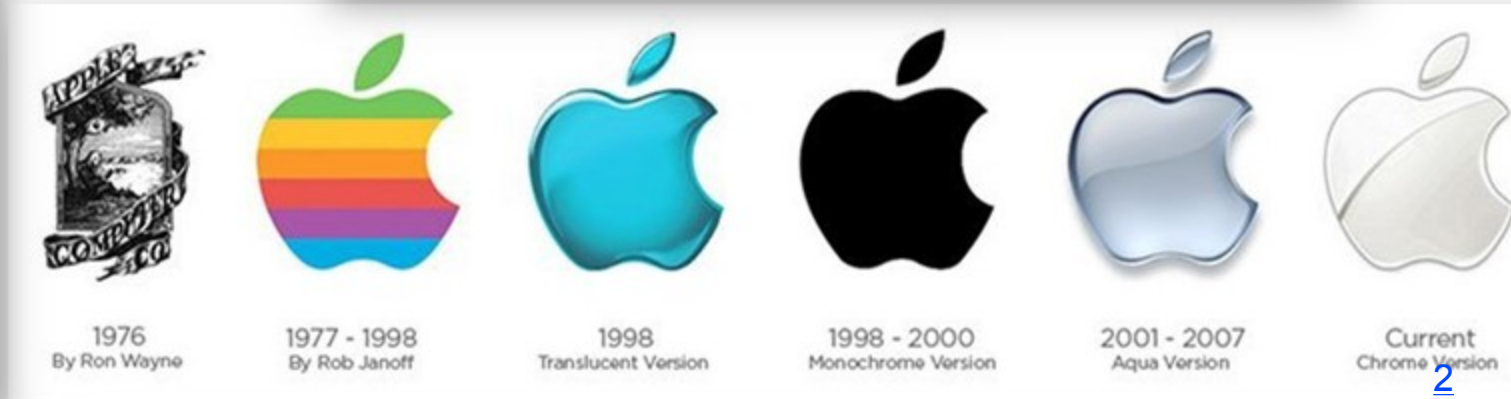
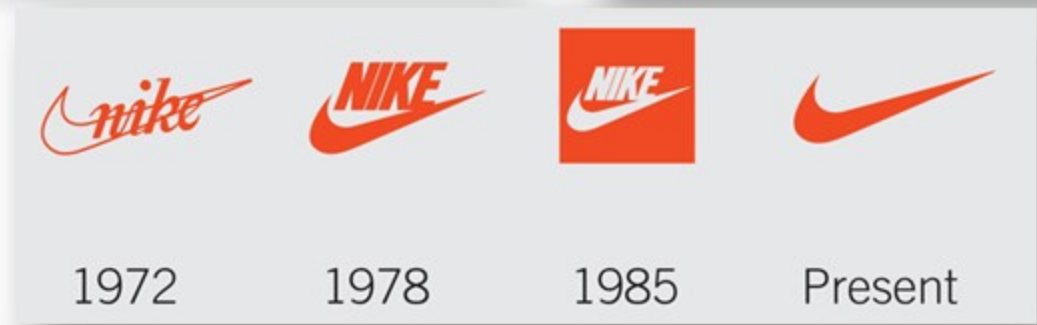
Myth: *I can save more water indoors than outdoors.*

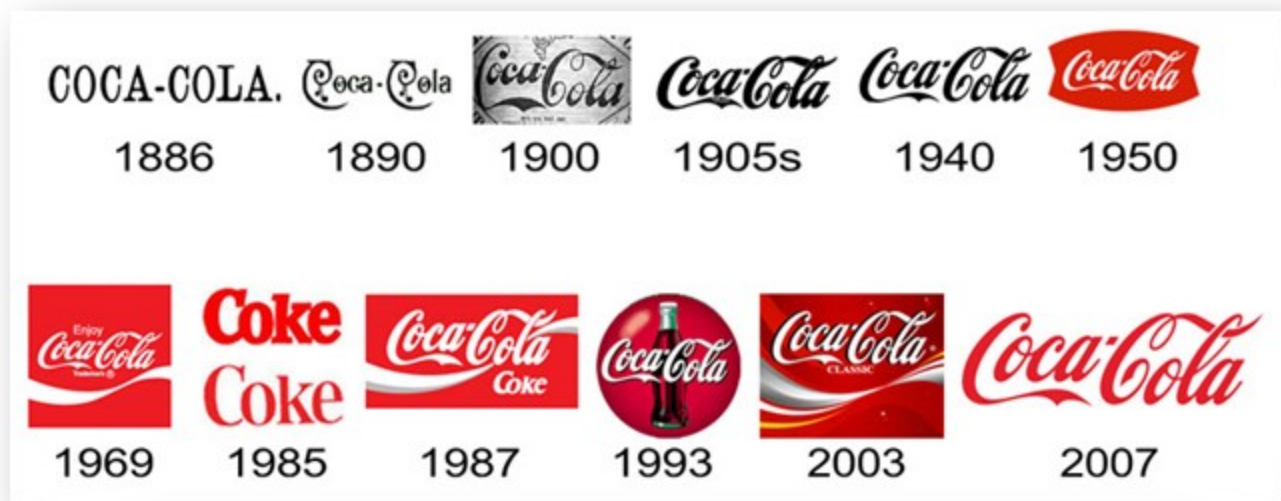
Fact: Most homes with residential landscaping can use up to 70 percent of their water outdoors. While taking shorter showers can help reduce water usage, turning off your sprinklers or reducing outdoor watering can be significantly more impactful. Every 15 minutes of running the sprinklers can use as much water as a 7 hour shower.

We must all do our part to help save water. Our water supply has always been limited, and with the persistent drought conditions, saving water must be part of our way of life. We can save water and reduce runoff to the ocean by ensuring that we are not overwatering. Nearly 60 percent of outdoor watering is overwatering. That's a lot of water we can save simply by hand watering only when our plants and lawns need it. To learn more, please visit us at www.mnwd.com/yourmnwd and sign-up for our email notifications.

Moulton Niguel Water District

Branding and Identity





MNWD Logo Variations



Current Logo





moulton niguél water district




moulton niguel water district



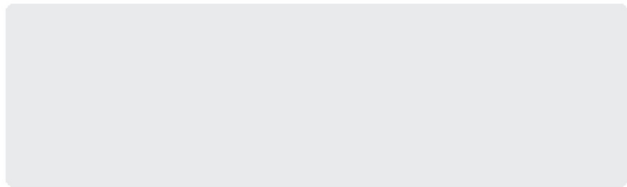




moulton niguel water district

MAKING WATER WORK, TOGETHER

27500 La Paz Road, Laguna Niguel, CA 92677





moulton niguel water district
MAKING WATER WORK, TOGETHER

[9 4 9] 8 3 1 - 2 5 0 0 . 2 7 5 0 0 L a P a z R o a d , L a g u n a N i g u e l , C A 9 2 6 7 7

BOARD OF DIRECTORS

Duane Cave, Director

Scott Colton, Vice President,

Richard Fiore, Director

Donald Froelich, President

Gary R. Kurtz, Director

Larry Lizotte, Director

Brian S. Probolsky, Vice President

Andrew Zelinko

Subject: Email Signature (New Logo)

Dear Mr. Peabody –

(Insert text below)

Sincerely,

Your Name Here



moulton niguel water district
MAKING WATER WORK, TOGETHER
27500 La Paz Road | Laguna Niguel, CA 92677
o: 949.831.2500 | d: 949.123.1234 | c: 949.123.1234
e: yournamehere@mnwd.com | visit us: www.mnwd.com

moulton niguel water district



MAKING WATER WORK, **TOGETHER**

Account Information

ACCOUNT NUMBER: 54214 BILLING DATE: 07/09/15
 CUSTOMER NAME: STEPHEN COMSTOCK
 SERVICE ADDRESS: 30 CAMERAY HEIGHTS, LAGUNA NIGUEL

PREVIOUS CHARGES

Amount of prior balance	\$ 34.88
Payment Received 06/25/15	\$ -34.88
Balance Forward	\$ 0.00

CURRENT CHARGES

Classification Code - Water Residential		
Basic Water Charge	\$	10.79
Water Usage Charge in Billing Units (BU)		
Tier 1	1 BU @ 1.41	1.41
Tier 2	0 BU @ 1.61	0.00
Tier 3*	0 BU @ 9.04	0.00
Tier 4*	0 BU @ 9.04	0.00
Tier 5*	0 BU @ 9.04	0.00
Total Water Charges	1 BU	\$ 12.20
Total Sewer Charges		\$22.68

Total Current Charges \$ 34.88
 Total Amount Due By 07/23/15 \$ 34.88

*\$7.43 of the \$9.04 per BU is a penalty for using water in excess of your water budget.

Water Meter Information

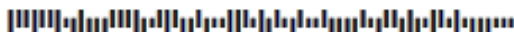
Current Read Date	07/07/15	Prior Read Date	06/08/15
# Days This Year	29	# Days Prior Year	30
Current Usage	1	Prior Year Usage	3
Current Read	192	Prior Read	191
Meter Number	52570794	Meter Size	3/4"



P.O. Box 30204
 Laguna Niguel, CA 92607-0204

PLEASE MAKE YOUR CHECK PAYABLE TO:
MOULTON NIGUEL WATER

MN10804T
 4000000001 1/1



STEPHEN COMSTOCK
 33662 FOREST BEACH DR
 EAU CLAIRE MI 49111-9544



moulton niguel water district
 MAKING WATER WORK, TOGETHER
 Customer Service and 24-hour Emergencies
 (949) 831-2500
 Account Inquiries
 (949) 448-4050

Special Message

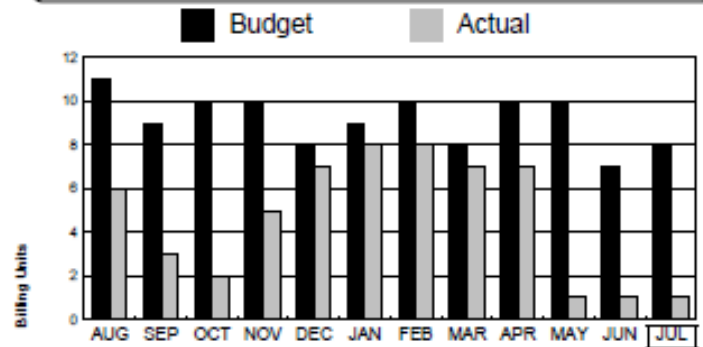
MNWD Water Shortage Contingency Plan (WSCP) Is In Effect

Stage 2: The ordinance took effect on July 1, 2015, requiring customers to stay within their water budget or pay a penalty resulting in a charge of \$9.04 for every billing unit of water used in excess of their water budget.

For information about the WSCP and rebates, please visit www.mnwd.com. For water saving tips, visit www.mnwd.com/watersavingtips.

Your water budget for 06/08/15 - 07/07/15 = 8 BU
 Your current billed usage: 1
 Persons in household = 3 ET Total = 4.25
 Estimated landscape irrigation area = 600 sq feet

Your Usage History



1 BU = 100 CUBIC FEET OF WATER OR 748 GALLONS

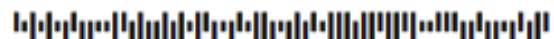
PLEASE RETURN BOTTOM PORTION WITH YOUR PAYMENT

[1/1]

Amount Due

ACCOUNT NUMBER: 54214
 DUE DATE: 07/23/15
 TOTAL AMOUNT DUE: \$ 34.88

Amount Enclosed



MOULTON NIGUEL WATER
 PO BOX 30204
 LAGUNA NIGUEL CA 92607-0204

00000542142 0000348847



26161 GORDON ROAD
Moulton Niguel Water District
26161 Gordon Road
Irvine, CA 92618

SPEED
LIMIT
10

CAUTION
GATE OPENS
AUTOMATICALLY
WARNING
DO NOT ENTER
IF GATE IS CLOSED


moulton niguel water district
26161 Gordon Rd.



MOULTON NIGUEL WATER DISTRICT
26161 GORDON ROAD
LAGUNA HILLS, CA 92653

CAUTION
GATE OPENS
AUTOMATICALLY

WARNING
THESE PREMISES
ARE MONITORED
TRESPASSERS & VANDALS
WILL BE PROSECUTED



moulton niguel water district

26161 Gordon Rd.




moulton niguel water district

27500

 Recycling
Please do not place
other items here



27500 LA PAZ ROAD

Office Hours
Monday - Friday
8:00 a.m. - 5:00 p.m.
In Home Emergencies
Call (949) 452-2200



51



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moulton niguel water district
MAKING WATER WORK, TOGETHER



F150
33



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TRAIL KING



100



CA-57205

VACTOR 210 Plus