

COMMUNITY RELATIONS
BOARD OF DIRECTORS' MEETING
MOULTON NIGUEL WATER DISTRICT
27500 La Paz Road, Laguna Niguel
December 7, 2011
9:00 a.m.

Approximate Meeting Time: 2 Hours

1. Call Meeting to Order
2. Approve the Minutes of the September 7, 2011 Community Relations Board of Directors' Meeting and of the October 21, 2011 Special Meeting of the Citizens' Advisory Committee

3. Public Comments

Persons wishing to address the Board of Directors on matters not listed on the Agenda may do so at this time. "Request To Be Heard" forms are available at the entrance to the Board Room. Comments are limited to five minutes unless further time is granted by the Presiding Officer. Submit form to the Recording Secretary prior to the beginning of the meeting.

Those wishing to address the Board of Directors on any item listed on the Agenda should submit a "Request To Be Heard" form to the Recording Secretary before the Presiding Officer announces that agenda item. Your name will be called to speak at that time.

PRESENTATION ITEMS

4. Discussion of the Water-Budget-Based Rate Structure
 - Outreach Efforts
 - Phone Calls and Over Allocation Letter #2
 - Overview Variance Requests
 - Total Customers in Tiers 3 – 5
 - Home Savings Surveys
 - Courtesy Bill Adjustments
 - Water Efficiency Fund
 - Residential/Commercial Landscape Workshops
 - Water Efficiency Rebate Program
 - Mailed Informational Packets to All Commercial Customers
 - WBBRS Website Changes and Updates
5. MNWD's Educational Outreach
 - Advertisements to Reduce Watering, Change of Seasons
 - Laguna Niguel News, Saddleback Valley News-Mission Viejo and Dana Point
 - Bill Inserts, Bill Messages and Website
 - MNWD's Participation in Community Events
 - 15th Annual Aliso Viejo Inner Coastal Cleanup
 - City of Mission Viejo – 4th Annual Disaster Preparedness Expo held in conjunction with the 23rd Annual Walk Against Drugs

- Presentations to the Board of Realtors about WBBRS
 - Presentations to the The Church of Latter-day Saints church group about WBBRS, the MNWD Rebate Program and Water Safety/Emergency Preparedness
 - Hosted California-Friendly Landscape Workshops
- MNWD Website
 - Total Hits
 - Updates/Changes
6. October and November WaterLines
- December WaterLines/Handout
7. Discussion of January, February and March WaterLines Topics

INFORMATION ITEMS

8. Citizens' Advisory Committee
- Schedule the Next Meeting
 - Topics to be Discussed
9. Late Items (Appropriate Findings to be Made)
- a. Need to take immediate action; and
 - b. Need for action came to District's attention after Agenda posting
[Requires 2/3 vote (5 members) or unanimous vote if less than 2/3 present]
10. Adjournment

The Board of Directors' Meeting Room is wheelchair accessible. If you require any special disability related accommodations (i.e., access to an amplified sound system, etc.), please contact the Moulton Niguel Water District Secretary's office at (949) 643-2006 at least seventy-two (72) hours prior to the scheduled meeting. This agenda can be obtained in alternate format upon written request to the Moulton Niguel Water District Secretary at least seventy-two (72) hours prior to the scheduled meeting.

Agenda exhibits and other writings that are disclosable public records distributed to all, or a majority of, the members of the Moulton Niguel Water District Board of Directors in connection with a matter subject to discussion or consideration at an open meeting of the Board of Directors are available for public inspection at the District Office, 27500 La Paz Road, Laguna Niguel, CA ("District Office"). If such writings are distributed to members of the Board less than 72 hours prior to the meeting, they will be available in the reception area of the District Office at the same time as they are distributed except that, if such writings are distributed immediately prior to, or during the meeting, they will be available in the Board meeting room.